

# Important Information for Policy Holders

## USable Addresses

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General Mailing: PO Box 1650, Little Rock, AR 72203-1650

Website: [www.usablelife.com](http://www.usablelife.com)

Dedicated Email Address for Florida Blue Employees: [fblueworksiteinfo@usablelife.com](mailto:fblueworksiteinfo@usablelife.com)

## Policy Holder Contacts

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- There is a NEW Wellness Benefit form! *You are not required to submit*

Department	Toll Free Number	Fax Number	email
Customer Service	800-370-5856	N/A	<a href="mailto:custserv@usablelife.com">custserv@usablelife.com</a>
Claims	800-370-5856	501-235-8417	<a href="mailto:claims@usablelife.com">claims@usablelife.com</a>
Wellness Claims	800-370-5856	501-235-8400	<a href="mailto:claims@usablelife.com">claims@usablelife.com</a>

*proof of service any more. This form is available in the benefits portal and you can link to it from the home page.*

- Existing coverage will automatically renew.
- Policy Holders who wish to make changes or cancel need to contact the enrollment center or meet with a USable Benefits Consultant.
- Claim forms can be printed and or downloaded from USable's website [www.usablelife.com](http://www.usablelife.com).